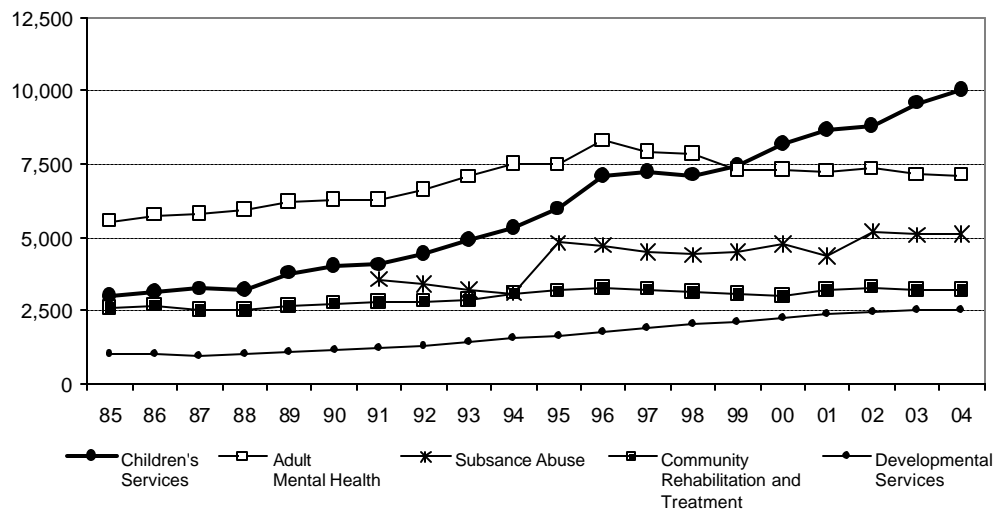


FY 2004 Statistical Report

**COMMUNITY PROGRAMS
Clients Served per Year**

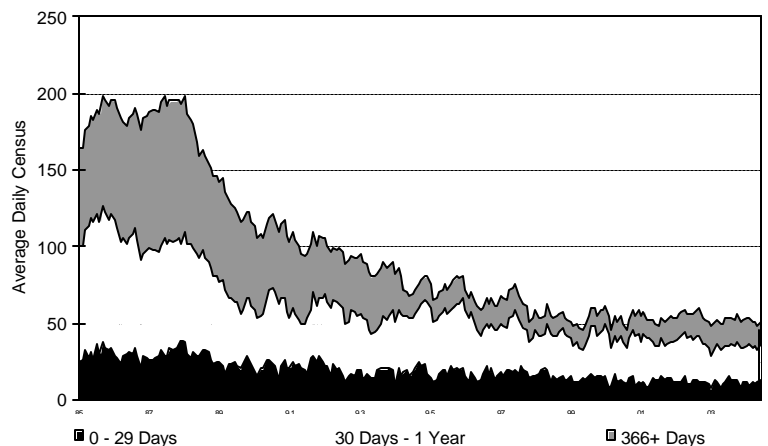


**Vermont
Agency of Human Services**

**Department of Health
Division of Mental Health
Division of Alcohol & Drug Abuse**

**Department of Aging & Independent Living
Division of Developmental Services**

**VERMONT STATE HOSPITAL
Patient Days by Length of Stay**



THE STATE OF VERMONT
DEPARTMENT OF HEALTH, DIVISION OF MENTAL HEALTH

103 South Main Street
Waterbury, Vermont 05671-1601

Paul Jarris, MD, MBA
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FISCAL YEAR 2004

STATISTICAL REPORT

October 30, 2004

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INTRODUCTION

The Vermont Division of Mental Health (DMH) and Division of Developmental Services (DDS) Statistical Report presents a systematic quantitative overview of the clients and services of the Division's service delivery system for FY2004. This report is intended to function as a reference document for administrators, policymakers, and other interested parties. Annual statistical reports have been published since 1985. Together, these reports provide a detailed history of the development of systems of community care for people in need of developmental and mental health services and the decline in the amount of publicly funded institutional care.

The report consists of three major statistical sections followed by detailed notes that provide the definitions, methodological specifications, and caveats that are necessary to interpret the statistical results. The first section presents a comparative overview of the major programs supported by DMH and DDS. The next two sections provide more detailed descriptions for community service programs and the Vermont State Hospital.

The community service data presented in this report were provided by the state's Designated Community Service Providers, Specialized Service Agencies and contracted providers, and inpatient data came from the Vermont State Hospital (VSH). Inpatient data are based on a complete enumeration of clients and services. Community service data, on the other hand, may be less than complete. Some community service clients who received only emergency services, or who received only brief service from agency programs may have been excluded from reports submitted by some participating agencies.

All of the data in this report should be considered in light of the detailed notes presented in Part 4. Part 4 provides definitions of terms used in this report as well as cautions that should be observed when interpreting the data. Where appropriate, instances and sources of irregularities in the data are identified. When the data are considered in light of the accompanying notes, they should provide as complete and accurate an overview of the clients and activities of programs funded by DMH and DDS as can be reasonably expected.

Part 1 presents an overview of Vermont's service delivery system. The tables show, in a comparative format, data on the number and characteristics (both demographic and clinical) of clients served and a summary of services provided by community service providers. The major programs include Children's Services programs and Adult Mental Health Outpatient programs, Community Rehabilitation and Treatment programs, Developmental Services programs, Emergency Services programs, Substance Abuse programs. This report also includes inpatient services provided by VSH. On intake, a client is usually assigned to one program (primary program assignment) although individual clients may receive services from more than one program (program of service). Data elements reported in Part I include each client's service provider, age, gender, reported income, and responsibility for fee; his or her clinical diagnoses, problem assessment, and length of stay; a summary of services provided (clinical, day, service planning, community support, crisis, housing and home supports, employment, and respite services); and each client's condition on termination of services. Client demographic data are presented according to the primary program assignment. Service data are presented according to the program of service and record the number of service events.

Part 2 presents a more detailed description of community clients and services. There are six subsections, one for each of the community programs of service: Children's Services, Adult Mental Health Outpatient, Community Rehabilitation and Treatment, Substance Abuse, Emergency

Services and Developmental Services. For each of these programs of service, comparative client data are presented and patterns of service delivery are detailed at the provider level.

Part 3 describes individuals who were in the Vermont State Hospital at any time during FY2004. This section complements the overall description of VSH clients and services presented in Part I by focusing on three characteristics that are of particular interest with regard to this client population: patients' legal status, the discharge rates of recently admitted patients, and the length of stay for continuing patients. Comparative information on each of these characteristics is presented for clients' catchment area, age, gender, diagnosis and type of admission.

Requests for additional information or analyses may be directed to:

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ACKNOWLEDGMENTS

This report is the result of the cooperative efforts of individuals in every part of Vermont's Division of Mental Health, Substance Abuse, and Developmental Services delivery systems. The Division of Mental Health and the Division of Developmental Services is indebted to all who contributed to the development and maintenance of the data systems that made this report possible.

The Directors of Vermont's community service providers and institutions have been responsible for the development and maintenance of their respective Management Information Systems. Their support for the accurate accrual of comparable data has been and continues to be essential. The Division of Mental Health thanks the following administrators for their cooperation and support.

Robert Thorn (CSAC - Addison)	Ralph Provenza (UCS - Bennington)
Ted Mable (NCSS - Northwest)	Paul Dupre (WCMHS - Washington)
Todd Centybear (HCHS-Chittenden)	Kelley Homiller (CVS - Champlain Vocational Services)
William Alexander (LCMHS - Lamoille)	Julie Cunningham (FF - Families First)
Judith Hayward (HCRSSVT - Southeast)	Cheryl Thrall (LSI - Lincoln St., Inc)
Eric Grims (NKHS - Northeast)	Chuck Myers (NFI - Northeastern Family Institute)
Linda Chambers (CMC - Orange, MH)	Ray Hathaway (SCC - Specialized Community Care)
Bill Ashe (UVS - Orange, DS)	Kevin O'Riordan (SAS - Sterling Area Services)
Mark Monson (RMHS - Rutland)	Robert Vaillancourt (VSL - Vermont Supported Living)

The Management Information System Database Managers at community service provider agencies and institutions worked closely with the Department of Developmental and Mental Health Services staff throughout the year to ensure the accuracy and to identify the shortcomings of the data. Even more important, their continuing efforts to ensure accurate and uniform coding of service and client data, to streamline paper flow, and to make their Management Information Systems a useful management tool were essential to the completeness and accuracy of this report. During FY2004, the MIS Database Managers included:

Emily Van De Weert (CSAC)	Shawn Manwaring (WCMHS)
Ken Gingras (NCSS)	Anna Pierce (CVS)
Russ Stratton (HCHS)	Karen Perry (LSI, UVS, SAS, FF)
George Feeney (LCMHS)	Kathy Pettengill, Linda Grimes (NFI)
Robert Wickburg (HCRSSVT)	Scott Hill (SCC)
Melissa Moffatt, Tim Gould (NKHS)	Keith Goslant (VHS - Vermont State Hospital)
Jeff Noel (CMC)	Adena Weidman (VHS - Vermont State Hospital)
Nancy Smith (RMHS)	Joan Cooke (VSL)
Andrew Munzer (UCS)	

Our thanks also to Jim Vaillancourt (Secure Health) for his ongoing technical support and input to the monthly data reporting process.

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Part 1: Overview

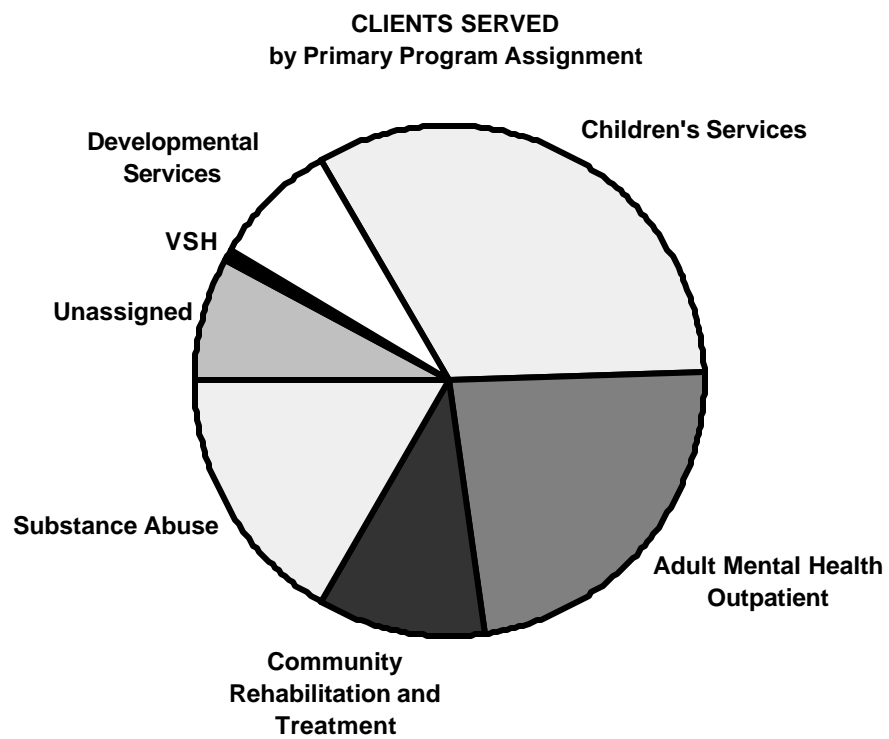


TABLE 1-1

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

NUMBER OF CLIENTS SERVED

by Clients' Primary Program Assignment and Designated Agency

Fiscal Year 2004

<u>Designated Agency</u>	<u>Mental Health Division</u>						<u>Developmental</u>
	<u>Children's MH</u>	<u>Adult MH</u>	<u>Community</u>	<u>Substance</u>	<u>Unassigned</u>	<u>State</u>	<u>Svcs Division</u>
	<u>Services</u>	<u>Outpatient</u>	<u>Rehabilitation</u>	<u>Abuse</u>		<u>Hospital</u>	<u>Developmental</u>
							<u>Services</u>
CSAC							
(Addison)	861	632	173	176	0	10	137
NCSS							
(Northwest)	1,126	1,019	250	13	596	24	169
HCHS							
(Chittenden)	1,577	690	671	1,723	658	81	338
LCMHS							
(Lamoille)	546	208	138	3	171	4	51
HCRSSVT							
(Southeast)	1,704	962	429	521	699	31	250
NKHS							
(Northeast)	1,026	927	411	633	4	22	305
CMC							
(Orange - MH)	543	508	169	891	59	8	0
RMHS							
(Rutland)	933	694	310	685	0	15	367
UCS							
(Bennington)	553	883	192	456	11	12	149
WCMHS							
(Washington)	759	597	462	0	198	24	262
UVS							
(Orange - DS)	-	-	-	-	-	-	179
Specialized Service Agency							
Champlain							
Vocational Services	-	-	-	-	-	-	42
Lincoln							
Street, Inc.	-	-	-	-	-	-	56
Northeastern Family							
Institute	412	-	-	-	-	-	-
Specialized							
Community Care	-	-	-	-	-	-	35
Sterling Area							
Services	-	-	-	-	-	-	61
Vermont Supported							
Living	-	-	-	-	-	-	50
<u>Contracted Provider</u>							
Families							
First	-	-	-	-	-	-	55
Total	10,040	7,120	3,205	5,101	2,396	231	2,506

See notes 1, 2 and 3.

TABLE 1-2

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

CLIENTS SERVED PER 1,000 AGE-SPECIFIC POPULATION

by Clients' Primary Program Assignment

Fiscal Year 2004

Designated Agency	Mental Health Division						Developmental Svc Division
	Children's Services***	Adult MH Outpatient**	Community Rehabilitation**	Substance Abuse**	Unassigned*	State Hospital**	Developmental Services*
CSAC (Addison)	100.4	22.9	6.3	6.4	0.0	0.4	3.8
NCSS (Northwest)	83.8	24.8	6.1	0.3	10.9	0.6	3.1
HCHS (Chittenden)	46.4	6.0	5.8	15.0	4.4	0.7	2.3
LCMHS (Lamoille)	101.1	11.0	7.3	0.2	7.0	0.2	2.1
HCRSSVT (Southeast)	86.7	12.9	5.7	7.0	7.4	0.4	2.6
NKHS (Northeast)	72.4	18.7	8.3	12.8	0.1	0.4	4.8
CMC/UVS (Orange)	65.5	17.3	5.8	30.4	1.6	0.3	4.8
RMHS (Rutland)	69.6	13.9	6.2	13.7	0.0	0.3	5.8
UCS (Bennington)	69.6	30.2	6.6	15.6	0.3	0.4	4.0
WCMHS (Washington)	60.2	12.9	10.0	0.0	3.4	0.5	4.5
<u>Total</u>	73.0	14.8	6.7	10.6	3.9	0.5	4.0

* Rate based on total population, ** Rate based on adult population (age 18+), *** Rate based on child population (age 0-17).
 See note 1 and particularly notes 2 and 3.

TABLE 1-3

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

AGE OF CLIENTS SERVED
 by Clients' Primary Program Assignment
 Fiscal Year 2004

	Mental Health Division						Developmental Svc's Division
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Developmental Services</u>
Age							
0-12	51%	1%	0%	0%	6%	-	9%
13-19	47%	4%	1%	21%	16%	5%	13%
20-34	2%	32%	20%	40%	33%	29%	30%
35-49	0%	33%	40%	30%	30%	42%	27%
50-64	0%	17%	29%	8%	11%	20%	14%
65+	0%	13%	10%	1%	4%	5%	7%
Total	100%	100%	100%	100%	100%	100%	100%
Age Data Reported							
Clients	(10,036)	(7,114)	(3,205)	(5,101)	(2,328)	(231)	(2,494)
Percent within Program	100%	100%	100%	100%	97%	100%	100%
No Age Data							
Clients	(4)	(6)	0	0	(71)	0	(12)
Percent within Program	0%	0%	0%	0%	3%	0%	0%
Grand Total	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See Notes 1, 3 and 4.

TABLE 1-4

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

GENDER OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2004

	<u>Mental Health Division</u>						<u>Developmental Svc's Division</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Developmental Services</u>
<u>Gender</u>							
Male	58%	39%	46%	68%	49%	71%	57%
Female	42%	61%	54%	32%	51%	29%	43%
Total	100%	100%	100%	100%	100%	100%	100%
<u>Gender Data Reported</u>							
Clients	(10,036)	(7,118)	(3,205)	(5,101)	(2,374)	(231)	(2,501)
Percent within Program	100%	100%	100%	100%	99%	100%	100%
<u>No Gender Data</u>							
Clients	4	2	0	0	25	0	5
Percent within Program	0%	0%	0%	0%	1%	0%	0%
<u>Grand Total</u>	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See notes 1 and 3.

TABLE 1-5

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

ANNUAL FAMILY INCOME OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2004

	Mental Health Division						Developmental Svc Division
	Children's Services	Adult Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Developmental Services
<u>Income</u>							
\$ 1 - 9,999	24%	38%	67%	38%	35%	-	75%
\$10,000 - 19,999	31%	29%	24%	32%	29%	-	11%
\$20,000 - 29,999	19%	13%	5%	13%	14%	-	5%
\$30,000 +	26%	19%	4%	17%	22%	-	9%
Total	100%	100%	100%	100%	100%	-	100%
 Income Data Reported							
Clients	(3,339)	(3,075)	(1,984)	(2,085)	(492)	-	(998)
Percent within Program	33%	43%	62%	41%	21%	-	40%
 <u>No Income Data</u>							
Clients	(6,701)	(4,045)	(1,221)	(3,016)	(1,907)	-	(1,508)
Percent within Program	67%	57%	38%	59%	79%	-	60%
 <u>Grand Total</u>	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See notes 1, 3 and 5.

TABLE 1-6

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

RESPONSIBILITY FOR FEE OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2004

	Mental Health Division						Developmental
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Svcs Division Developmental Services
Responsibility For Fee							
Medicaid	70%	48%	84%	30%	30%	32%	83%
Medicare	0%	20%	45%	3%	7%	39%	22%
Other Insurance	20%	30%	11%	22%	22%	2%	9%
State Agency	1%	2%	7%	31%	0%	0%	0%
Non-Insured/Unknown	18%	21%	9%	29%	48%	45%	9%
Client Total	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See Notes 1, 3 and especially 6.

TABLE 1-7

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

DIAGNOSES OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2004

	Mental Health Division						Developmental
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Svcs Division Developmental Services
<u>Diagnosis</u>							
Organic Brain Syndrome	1%	5%	2%	14%	4%	16%	1%
Schizophrenia & Other Psychoses	3%	4%	46%	0%	5%	54%	11%
Affective Disorders	17%	47%	43%	6%	37%	38%	4%
Anxiety Disorders	15%	23%	19%	4%	13%	6%	3%
Personality Disorders	1%	6%	20%	1%	5%	18%	1%
Adjustment Disorders	43%	29%	2%	3%	26%	19%	3%
Social Problems	2%	1%	0%	0%	0%	-	0%
Substance Abuse	7%	13%	17%	88%	22%	38%	1%
Children's Disorders	31%	2%	1%	1%	3%	5%	3%
Other Psychological Disorders	2%	3%	1%	1%	1%	3%	1%
Mental Retardation	3%	1%	1%	0%	1%	4%	92%
 Diagnostic Data Reported							
Clients	(9,416)	(7,011)	(3,192)	(5,053)	(1,918)	(228)	(2,373)
Percent within Program	94%	98%	100%	99%	80%	99%	95%
 No Diagnostic Data							
Clients	(624)	(109)	(13)	(48)	(481)	(3)	(133)
Percent within Program	6%	2%	0%	1%	20%	1%	5%
 <u>Grand Total</u>	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See notes 1, 3 and 7. Includes all primary and secondary DSM IV diagnoses.

TABLE 1-8

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

PROBLEMS OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2004

	Mental Health Division						Developmental Svcs Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Developmental Services
<u>Problem Area</u>							
Mood Disorders	16%	21%	16%	11%	16%	-	-
Thought Disorders	2%	12%	43%	6%	4%	-	-
Eating Disorders	2%	9%	11%	5%	1%	-	-
Medical Somatic	8%	36%	40%	27%	13%	-	-
Alcohol Abuse	2%	13%	18%	50%	15%	-	-
Drug Abuse	3%	7%	11%	46%	11%	-	-
Suicidal Tendencies	4%	15%	23%	9%	10%	-	-
Problems in Daily Living	18%	42%	57%	32%	22%	-	-
Social/Interpersonal	18%	33%	47%	34%	22%	-	-
Marital/Family	19%	45%	43%	38%	22%	-	-
Runaway	3%	4%	7%	6%	7%	-	-
Criminal	2%	8%	9%	51%	9%	-	-
Victim	5%	12%	14%	15%	7%	-	-
<u>Problem Data Reported</u>							
Clients	(7,624)	(5,349)	(2,480)	(4,138)	(906)	-	-
Percent within Program	76%	75%	77%	81%	38%	-	-
<u>No Problem Data</u>							
Clients	(2,416)	(1,771)	(725)	(963)	(1,493)	-	-
Percent within Program	24%	25%	23%	19%	62%	-	-
<u>Grand Total</u>	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See notes 1, 3 and 8.

TABLE 1-9

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

LENGTH OF STAY OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2004

	<u>Mental Health Division</u>						<u>Developmental Svcs Division</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Unassigned</u>	<u>State Hospital</u>	<u>Developmental Services</u>
<u>Year of Admission</u>							
Current Fiscal (2004)	43%	54%	8%	68%	78%	78%	7%
Previous Fiscal (2003)	26%	20%	9%	22%	13%	17%	7%
3 - 5 Years Earlier	25%	16%	22%	9%	6%	2%	21%
6 - 10 Years Earlier	6%	7%	27%	1%	2%	1%	26%
11+ Years Earlier	0%	3%	34%	1%	2%	1%	38%
<u>Length of Stay Data Reported</u>							
Clients	(10,021)	(7,097)	(3,205)	(5,100)	(2,388)	(224)	(2,373)
Percent within Program	100%	100%	100%	100%	100%	97%	95%
<u>No Length of Stay Data</u>							
Clients	19	23	0	1	11	7	133
Percent within Program	0%	0%	0%	0%	0%	3%	5%
<u>Grand Total</u>	(10,040)	(7,120)	(3,205)	(5,101)	(2,399)	(231)	(2,506)

See Notes 1, 3 and 9.

TABLE 1-10

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

CLINICAL INTERVENTIONS

by Program of Service

Fiscal Year 2004

	Mental Health Division						Developmental Svc Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Developmental Services
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
Clients Receiving Clinical Interventions							
Clients	6,480	6,933	3,143	5,553	118	-	1,039
Percent within Program	63%	93%	87%	91%	2%	-	39%
<u>Number of Clinical Interventions</u>							
Services	52,366	50,764	58,866	37,642	227	-	7,357
Percent within Program	10%	72%	14%	66%	1%	-	2%
Clinical Interventions per Client							
Average	8	7	19	7	2	-	7

See notes 1, 3 and 10.

TABLE 1-10a

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

INDIVIDUAL, FAMILY AND GROUP THERAPY

by Program of Service

Fiscal Year 2004

	<u>Mental Health Division</u>						<u>Developmental Svcs Division</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Developmental Services</u>
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
Clients Receiving Therapy							
Clients	3,699	4,472	1,470	4,040	98	-	433
Percent within Program	36%	60%	41%	66%	1%	-	16%
<u>Number of Therapy Sessions</u>							
Services	39,464	37,650	30,496	31,675	148	-	5,083
Percent within Program	7%	53%	7%	56%	1%	-	1%
Therapy Sessions per Client							
Average	11	8	21	8	2	-	12

See notes 1, 3 and 10.

TABLE 1-10b

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES

by Program of Service

Fiscal Year 2004

	Mental Health Division						Developmental Svc Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Developmental Services
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
Clients Receiving Medication Svcs.							
Clients	1,826	1,947	2,592	449	20	-	473
Percent within Program	18%	26%	72%	7%	0%	-	18%
<u>Number of Medication Services</u>							
Services	7,135	7,780	27,324	1,493	70	-	1,652
Percent within Program	1%	11%	6%	3%	0%	-	0%
Medication Services per Client							
Average	4	4	11	3	4	-	3

See notes 1, 3 and 10.

TABLE 1-10c

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

CLINICAL ASSESSMENT SERVICES

by Program of Service

Fiscal Year 2004

	<u>Mental Health Division</u>						<u>Developmental Svcs Division</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Developmental Services</u>
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
Clients Receiving Clinical Assessment							
Clients	3,872	3,792	819	3,920	9	-	337
Percent within Program	38%	51%	23%	65%	0%	-	13%
<u>Number of Clinical Assessments</u>							
Services	5,767	5,334	1,046	4,474	9	-	622
Percent within Program	1%	8%	0%	8%	0%	-	0%
Clinical Assessments per Client							
Average	1	1	1	1	1	-	2

See notes 1, 3 and 10.

TABLE 1-11

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

DAY SERVICES

by Program of Service

Fiscal Year 2004

	<u>Mental Health Division</u>						<u>Developmental Svc Division</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Developmental Services</u>
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Outpatient Services	541,117	70,970	426,323	56,654	25,815	-	404,079
Clients Receiving Day Services							
Clients	0	95	574	584	0	-	0
Percent within Program	-	1%	16%	10%	-	-	-
<u>Number of Day Services</u>							
Services	0	2099	36,437	9,041	0	-	0
Percent within Program	-	3%	9%	16%	-	-	-
Day Services per Client							
Average	-	22	63	15	-	-	-

See notes 1, 3 and 11.

TABLE 1-12

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

SERVICE PLANNING AND COORDINATION

by Program of Service

Fiscal Year 2004

	Mental Health Division						Developmental Svcs Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Developmental Services
Total							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
<u>Clients Receiving Service Planning and Coordination Services</u>							
Clients	6,508	587	2,689	1,327	191	-	2,134
Percent within Program	64%	8%	74%	22%	3%	-	81%
Service Planning and Coordination Services							
Services	145,887	2,059	56,970	4,952	336	-	147,879
Percent within Program	27%	3%	13%	9%	1%	-	37%
<u>Service Planning and Coordination Services per Client</u>							
Average	22	4	21	4	2	-	69

See notes 1, 3 and 12.

TABLE 1-13

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

COMMUNITY SUPPORTS

Fiscal Year 2004
 by Program of Service

	Mental Health Division						Developmental Svc Division
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Developmental Services</u>
Total							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
<u>Clients Receiving Community Supports</u>							
Clients	7,385	1,525	3,042	603	370	-	1,273
Percent within Program	72%	20%	84%	10%	6%	-	48%
<u>Number of Community Supports</u>							
Services	329,529	15,863	236,038	5,004	966	-	151,431
Percent within Program	61%	22%	55%	9%	4%	-	37%
Community Supports per Client							
Average	45	10	78	8	3	-	119

See notes 1, 3 and 13.

TABLE 1-14

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

EMPLOYMENT SERVICES

by Program of Service

Fiscal Year 2004

	Mental Health Division						Developmental Svc Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Developmental Services
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
<u>Clients Receiving Employment Services</u>							
Clients	103	4	1,254	0	0	-	986
Percent within Program	1%	0%	35%	-	-	-	37%
<u>Number of Employment Services</u>							
Services	1,206	44	30,784	0	0	-	72,465
Percent within Program	0%	0%	7%	-	-	-	18%
<u>Employment Services per Client</u>							
Average	12	11	25	-	-	-	73

See notes 1, 3 and 14.

TABLE 1-15a

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL

by Program of Service

Fiscal Year 2004

	Mental Health Division						Developmental Svc Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Developmental Services
Total							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
Number of Nonresidential Services	541,117	70,970	426,323	56,654	25,815	-	404,079
<u>Clients Receiving Emergency/Crisis Services</u>							
Clients	939	114	908	11	6,408	-	182
Percent within Program	9%	2%	25%	0%	96%	-	-
<u>Number of Emergency/Crisis Services</u>							
Services	3,215	141	6,906	15	24,286	-	1,290
Percent within Program	1%	0%	2%	0%	94%	-	-
<u>Emergency/Crisis Services per Client</u>							
Average	3	1	8	1	4	-	-

See notes 1, 3 and 15.

TABLE 1-15b

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

EMERGENCY/CRISIS BEDS

by Program of Service

Fiscal Year 2004

	<u>Mental Health Division</u>						<u>Developmental Svc Division</u>
	<u>Children's Services</u>	<u>Adult MH Outpatient</u>	<u>Community Rehabilitation</u>	<u>Substance Abuse</u>	<u>Emergency</u>	<u>State Hospital</u>	<u>Developmental Services</u>
<u>Total</u>							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
<u>Clients Receiving Crisis Emergency Beds</u>							
Clients	213	1	194	0	241	-	46
Percent within Program	2%	0%	5%	-	4%	-	2%
<u>Days of Crisis Emergency Bed Services</u>							
Number	2,961	9	3,387	0	1,287	-	1,858
Emergency Bed Services Days per Client							
Average	14	9	17	-	5	-	40

See notes 1, 3 and 15.

TABLE 1-16

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

HOUSING AND HOME SUPPORTS

by Program of Service

Fiscal Year 2004

	Mental Health Division						Developmental Svc Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Emergency	State Hospital	Community Program
Total							
Clients Served	10,217	7,494	3,617	6,077	6,690	231	2,645
<u>Clients Receiving Housing Services</u>							
Number	192	8	290	331	0	231	1094
Percent within Program	2%	0%	8%	5%	-	100%	41%
<u>Days of Housing Services</u>							
Number	29,221	96	50,192	1,965	0	18,963	253,544
<u>Housing Service Days per Client</u>							
Average	152	12	173	6	-	82	232

See notes 1, 3 and 16.

TABLE 1-17

Vermont Agency of Human Services
 Department of Health, Division of Mental Health, Division of Alcohol & Drug Abuse
 Department of Aging & Independent Living, Division of Developmental Services

CONDITION OF CLIENTS ON TERMINATION OF SERVICES

by Clients' Primary Program Assignment

Fiscal Year 2004

	Mental Health Division						Developmental Svc's Division
	Children's Services	Adult MH Outpatient	Community Rehabilitation	Substance Abuse	Unassigned	State Hospital	Developmental Services
Condition on Termination							
Improved	69%	62%	48%	66%	52%	-	-
Unchanged	28%	35%	41%	32%	41%	-	-
Worse	3%	2%	11%	2%	7%	-	-
Total	100%	100%	100%	100%	100%	-	-
<u>Condition on Termination Data Reported</u>							
Number	(1,215)	(742)	(178)	(1,351)	(969)	-	-
Percent of Discharged Clients	69%	46%	82%	83%	83%	-	-
No Condition on Termination Data							
Number	552	859	38	284	192		
Percent of Discharged Clients	31%	54%	18%	17%	17%	-	-
<u>Total Discharges</u>							
Number	(1,767)	(1,601)	(216)	(1,635)	(1,161)	-	-
Discharge Rate (% of all Clients)	17%	21%	7%	30%	42%	-	-

See notes 1, 3 and especially 18.